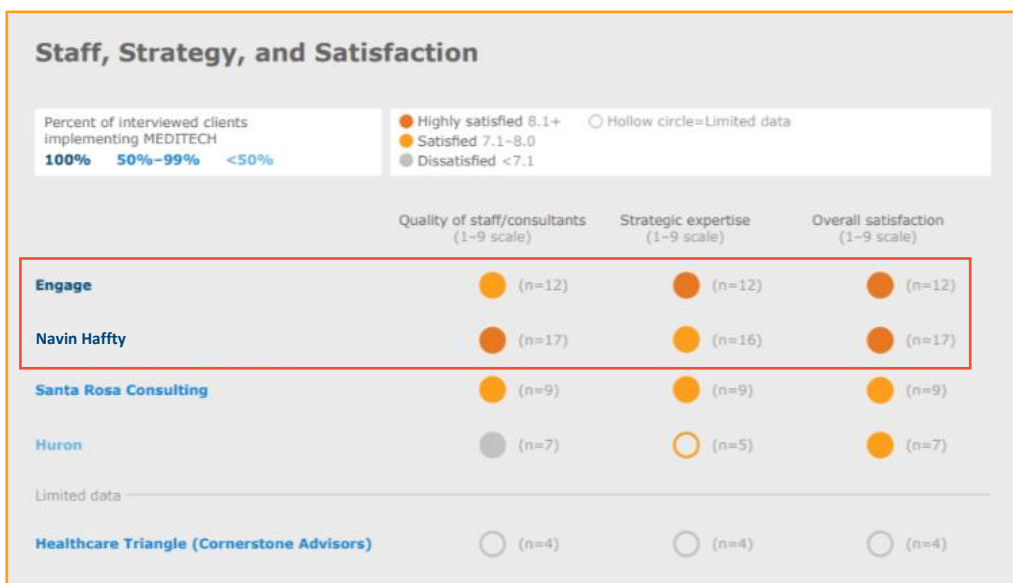


KLAS Study Names Navin Haffty and Engage Distinct Market Leaders in MEDITECH Implementation Leadership

KLAS released its highly anticipated *Implementation Leadership 2020* research study, citing **Navin Haffty** and **Engage** as **distinct market leaders in MEDITECH ExpansE implementation**. The in-depth study, a summarization of market surveys of actual clients, looked at **quality of staff, strategic expertise, and overall satisfaction**, among other factors.

Navin Haffty was cited for being capable of handling **large MEDITECH implementations**, and sharing **valuable best practices** and **industry knowledge**. Consultants are described as **team players** with **broad skill sets**, and **effective communication skills**. Clients say the Navin Haffty consultants were excellent and fit well with their organization, with some indicating they chose Navin Haffty due to its **experience** with MEDITECH ExpansE.



Navin Haffty and Engage top the charts with the highest client satisfaction of all MEDITECH-certified consulting firms

Clients say Engage resources are **very experienced** with MEDITECH software, some with the added benefit of having **clinical experience**. They also report Engage resources **keep to their timelines**, even when issues arise, and are capable of **resolving problems**. In May of this year Engage was highlighted by KLAS as a **top performing firm for Go-Live Support**. In that report, Engage was acknowledged as a **top-rated firm in communication and executive involvement**.

Navin Haffty and Engage are identified in this report as clear and distinct market leaders over other MEDITECH certified firms, who placed poorly or had insufficient or limited data.

“ We brought in Navin Haffty to help with an EMR implementation, and **they were very valuable and essential to our success.** ”

“ Engage has a lot of experience working with other sites, and **they bring a lot to the table** when we are discussing how to manage an issue or workflow. ”

Source: *Implementation Leadership 2020*, October 2020. ©2020 KLAS Enterprises, LLC. All rights reserved. | www.KLASresearch.com