“Across the board, this implementation exceeded expectations. The collaboration and teamwork demonstrated between our hospital, MEDITECH and NHA is truly outstanding. We are seeing the results of these teams working together over the past several months. There is trust, respect and a unified goal of success. This is quite impressive to witness.”

- John Anderson, CEO

Keeping pace with organizational growth and endeavoring to be well positioned for the future, Anderson Regional Medical Center leadership made a strategic decision to migrate from the MEDITECH MAGIC EHR it had been utilizing for 18 years to the state-of-the-art MEDITECH 6.1 platform. Anderson’s leadership set out with a goal of implementing a fully integrated EHR and saw the introduction of MEDITECH’s READY implementation plan, as well as MEDITECH’s solid integration history, as offering an ideal path in fulfilling that
goal. It would also position Anderson to achieve Meaningful Use and other business and patient care goals.

Early in 2014, Anderson leadership engaged Navin, Haffty & Associates (NHA) as the consulting partner for the large, complex implementation project. At the time, NHA had already gone live with several READY implementations, had several others underway, and was well equipped with the necessary experience to support Anderson with the project despite its challenging 15-month timeframe.

The migration kicked off in February 2014 with the NHA project manager and a team of experienced subject matter experts working closely with MEDITECH to establish structure and set expectations, particularly around project governance, management, preparation and resourcing. With a steadfast Meaningful Use deadline looming, the accelerated 15-month project timeline required creative measures for on-time completion. The NHA team immediately went to work developing the project roadmap, including the project plan, project charter and governance model, as well as change management and communication plans to ensure the right people would get the right information at the right time.

Throughout the project, NHA worked closely with MEDITECH to identify opportunities to streamline implementation processes and leverage the broad knowledge of NHA skilled subject matter experts resulting in an on-time Go-LIVE of April 1, 2015.

The 400-bed healthcare system, which provides the area’s first cardiovascular surgery program, a regional cancer center, a level II NICU, and a level III trauma center, immediately witnessed increased Case Mix Index and other clinical and revenue cycle workflow efficiencies.

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“We felt that an integrated system was a must. With our MEDITECH 6.1 solution, we are already seeing workflow efficiencies, quality improvements, and improved financial performance reporting. Together, we worked through the transformational process to reach our purpose—achieving a fully integrated EHR. I can’t say enough about the READY methodology.”

- Steve Taylor, CIO

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About Navin, Haffty & Associates

Since our inception in 2001, NHA’s sole focus is providing solutions that maximize the value of your MEDITECH EHR. Our exclusive focus has allowed us to provide clients with greater insight and understanding of MEDITECH’s capabilities and the expertise to deliver innovative tools, solutions, and strategies that improve your operational performance and enhance patient care quality. Our proven track record of success has led to Best in KLAS awards for HIT Enterprise Implementation Leadership, Planning and Assessment and Clinical Implementation Supportive, and KLAS Category Leader for Staff Augmentation.