

# NAVIN, HAFFTY & ASSOCIATES

## Ranked #1 MEDITECH Consulting Firm

### by Black Book Research



- ✓ **HIGHEST MEAN SCORE** of All Consulting Firms: 9.41 out of 10
- ✓ **TOP OVERALL RANK** as MEDITECH Implementation, Strategy & Support Solution Provider
- ✓ **RANKED #1** in MEDITECH Implementations & Go-LIVE Support out of 142 firms!

In all 20 KPI Categories  
NHA Client Survey  
Feedback Indicated:



- Overwhelming Satisfaction with NHA Services
- Services Exceeded Expectations
- Would Highly Recommend NHA to Peers
- Rank/Scores Consistently in the Top 10%

**NHA Ranked Overall Top MEDITECH Consultants and Advisors By 1,400+ C-Suite Executives/VPs of:**

- Community and Rural Hospitals (under 150 beds)
- Large Hospitals and Academic Medical Centers (over 151 beds)
- Hospital Systems, Chains, IDNs and ACOs



Black Book™ annually evaluates leading healthcare/medical software and service providers across numerous operational excellence key performance indicators completely from the perspective of the client experience. Independent and unbiased from vendor and consultant firm influence, more than 400,000 healthcare IT users are invited to contribute to various annual customer satisfaction polls. For more information, visit [www.blackbookmarketresearch.com](http://www.blackbookmarketresearch.com).